



FREQUENTLY ASKED QUESTIONS

Your guide to orders, shipping, returns, products, payments & support.

BORN READY COSMETICS LLC

hello@bornreadycosmetics.com

FREQUENTLY ASKED QUESTIONS

We're here to make your experience with Born Ready Cosmetics as seamless as possible.

Below, you'll find answers to some of our most frequently asked questions.

Orders & Shipping

Where do you ship?

Born Ready Cosmetics currently ships within the United States only.

Do you ship internationally?

At this time, we do not offer international shipping, including shipping to Canada or other countries outside the United States.

How long does shipping take?

Orders are typically processed within 1–3 business days. Once shipped, standard delivery typically arrives within 3–7 business days.

Do you offer complimentary shipping?

Yes. We offer complimentary standard US shipping on orders over \$98.

How can I track my order?

Once your order has shipped, you will receive a confirmation email with tracking information, when available.

What if my package is delayed or marked as delivered?

Once your order has been shipped, delivery is handled by the carrier. If your package is delayed or marked as delivered but cannot be located, we recommend contacting the carrier first. You may also reach out to us at hello@bornreadycosmetics.com.

Returns & Exchanges

Do you accept returns?

Due to the personal nature of our products, we do not accept returns on opened or used items. Returns may be considered only for items that arrive damaged, defective, or incorrect.

Do you accept exchanges?

We accept exchanges only for items that arrive damaged, defective, or incorrect.

What should I do if my order arrives damaged or incorrect?

Please contact us within 48 hours of delivery at hello@bornreadycosmetics.com and include your order number along with clear photos of the item and packaging.

Can I return or exchange a product if I selected the wrong shade?

At this time, we do not accept returns or exchanges for shade selection, color preference, or change of mind.

Products

Are Born Ready Cosmetics products cruelty-free?

Yes. Born Ready Cosmetics highlights cruelty-free products on the site.

Are your products vegan?

Many of our products are vegan. We recommend reviewing individual product details for additional guidance where needed.

Are your products gluten-free?

Born Ready Cosmetics highlights gluten-free products on the site.

Are your products paraben-free?

Yes. Our site highlights paraben-free formulas.

Are your products made in the USA?

Yes. Born Ready Cosmetics proudly states that its products are made in the U.S.A.

How should I store my products?

For best results, we recommend storing your products in a cool, dry place away from direct heat, sunlight, and excess moisture.

How do I choose the right shade?

We recommend reviewing product photos and descriptions carefully before purchasing. Because screen settings may vary, colors may appear slightly different from one device to another.

Are your products suitable for sensitive skin?

Our products are made with quality ingredients, but every skin type is different. If you have specific sensitivities, we recommend reviewing the ingredient list carefully and performing a patch test when appropriate.

Payments

What payment methods do you accept?

We accept approved payment methods made available at checkout, which may include major credit cards, debit cards, digital payment options, and installment payment services where available.

Is checkout secure?

Yes. We use secure checkout and payment processing measures designed to help protect your information.

Accounts & Support

Do I need an account to place an order?

Depending on the checkout options available at the time of purchase, you may be able to check out without creating an account.

How can I contact Born Ready Cosmetics?

For customer support, please contact hello@bornreadycosmetics.com.

Do you offer wholesale opportunities?

Yes. For wholesale inquiries, please contact hello@bornreadycosmetics.com.