



SHIPPING, EXCHANGE & RETURNED POLICIES

At Born Ready Cosmetics, every order is prepared with care and shipped with intention. We are committed to making your delivery experience as smooth and transparent as possible. Please review the policy below before placing your order.

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SHIPPING AVAILABILITY

Born Ready Cosmetics currently ships only within the United States.

At this time, we do not offer international shipping, including shipping to Canada or any other country outside the United States.

Orders placed with shipping addresses outside of the United States may be declined or canceled.

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COMPLIMENTARY SHIPPING

We offer complimentary standard US shipping on orders over \$98.

For orders of \$98 or less, shipping charges will be calculated at checkout before your purchase is completed.

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PROCESSING TIME

Orders are typically processed within 1–3 business days after payment has been successfully received.

Please note:

- Orders are not processed or shipped on weekends or federal holidays.
- Processing times may be extended during launches, promotional periods, holidays, or other high-volume periods.
- Processing time is separate from shipping time.



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DELIVERY TIME

Once your order has been processed and shipped, standard delivery typically takes 3–7 business days.

Delivery timelines are estimates only and are not guaranteed. Shipping carriers may experience delays due to weather, service interruptions, holiday volume, or other conditions outside our control.

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ORDER TRACKING

Once your order ships, you will receive a confirmation email with tracking information, when available.

We encourage customers to monitor tracking updates closely once their package is in transit.

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SHIPPING ADDRESS ACCURACY

Please ensure that all shipping information is complete and accurate before placing your order.

Born Ready Cosmetics is not responsible for delays, delivery issues, or lost packages resulting from incorrect or incomplete shipping information entered at checkout, including missing apartment numbers, suite numbers, gate codes, or other delivery details.

If an order is returned due to an address issue, additional shipping charges may apply before reshipment.

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LOST, DELAYED, OR STOLEN PACKAGES

Once an order has been transferred to the shipping carrier, delivery is handled by the carrier.

Born Ready Cosmetics is not responsible for packages that are lost, stolen, delayed, or marked as delivered after they have been shipped. If you experience a delivery issue, we recommend contacting the carrier directly first to open a trace or delivery investigation.

You may also contact us at hello@bornreadycosmetics.com, and we will do our best to assist where possible.



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DAMAGED ORDERS

If your order arrives damaged, please contact us within 48 hours of confirmed delivery at hello@bornreadycosmetics.com.

Please include:

- your order number
- a photo of the outer shipping box
- photos of the damaged item or items
- any relevant details that may help us review the issue

Reports made outside this timeframe may limit our ability to assist.

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ORDER REVIEW AND CANCELLATION

Born Ready Cosmetics reserves the right to refuse, hold, limit, or cancel any order at our discretion. This may include situations involving:

- suspected fraud
- payment authorization issues
- inaccurate or incomplete shipping information
- product unavailability
- duplicate or unusual order activity

If an order is canceled after payment has been processed, any approved refund will be issued to the original payment method.

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RETURNED OR UNDELIVERABLE PACKAGES

If a package is returned to us as undeliverable, refused, or unclaimed, we may contact you regarding reshipment.

Additional shipping charges may apply before the order can be shipped again. If reshipment is declined, any refund issued may exclude original shipping charges and any nonrefundable carrier fees, where permitted by law.

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POLICY UPDATES

Born Ready Cosmetics reserves the right to update or modify this Shipping Policy at any time without prior notice.

The policy posted on our website at the time your order is placed will apply to that purchase.



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CONTACT

For shipping-related questions, please contact:

Born Ready Cosmetics
hello@bornreadycosmetics.com

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EXCHANGES

Due to the personal nature of our products, we accept exchanges only for items that arrive damaged, defective, or incorrect.

We do not offer exchanges for:

- opened or used items
- shade or color preference
- change of mind
- items ordered by mistake

To request an exchange, please contact hello@bornreadycosmetics.com within 48 hours of delivery and include your order number and clear photos of the item and packaging.

If approved, we may offer a replacement, store credit, or another appropriate resolution.

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RETURNS

Due to the personal nature of our products, we do not accept returns on opened or used items.

Returns may be considered only for items that arrive damaged, defective, or incorrect. To request a return, please contact hello@bornreadycosmetics.com within 48 hours of delivery and include your order number and clear photos of the item and packaging.

If approved, we may offer a replacement, store credit, or another appropriate resolution.